

Sara Yaron, Israel



Vision

Shevet, a non-profit organization, will act to build cooperation between patients and their families, and health care professionals with the aim of promoting safe medical care within the health system, and will act to minimize avoidable injury or harm. Shevet's activities will be carried out through development of a culture of transparency, learning from previous incidents, and taking preventative measures to ensure safe medical care. Shevet is affiliated with the international organization 'Patients for Patient Safety' of the World Health Organization.



Technology Meeting

Sara Yaron, Patients for Patient Safety Champion, Israel



First National Meeting on Patient Safety

Tel Aviv, March 15th 2011

Mingming Zhang, China



Patient safety lessons for clinicians. Chengdu Hospital



Claudia Cattivera, Argentina



Pacientes Online
El sitio para pacientes, hecho por pacientes.



SITIO WEB
Libre de humo de tabaco
Argentina Salud Programa Nacional de Control del Tabaco Ministerio de Salud PRESIDENCIA DE LA NACION



Pacientes Online
El sitio para pacientes, hecho por pacientes.

 Universidad Maimónides

 **ENCUENTROS PACIENTE MEDICO**
• **La relación médico paciente**

¿Porqué los Encuentros entre médicos y pacientes? Y...¿Porqué no?

ADECI ASOCIACIÓN ARGENTINA DE ENFERMEROS EN CONTROL DE INFECCIONES

Auspician
Organización Panamericana de la Salud Ministerio de Salud PRESIDENCIA DE LA NACION

CAMPAÑA NACIONAL PARA LA MEJORA DE LA
HIGIENE DE MANOS

Nagwa Metwally, Egypt

Checklist implementation in an Egyptian Hospital

Mahmoud el Damaty, Patients for Patient Safety Champion, Egypt



The Sharq Al-Madina Hospital faced many events that drew the attention for the great need to implement the Surgical Safety Checklist, such as adverse events and near misses. The following indicates the steps that were taken in implementing the Surgical Safety Checklist at the Sharq Al-Madina Hospital in Alexandria.

First a 'critical mass' group was created, which consisted of staff with the right mix of skills and motivation to take on this task. WHO had recommended that one person be responsible for implementing the checklist, but we found in our hospital this lead to antagonistic relationships with other members of the operating room.

We selected individuals that had good communication skills.

Latest Activities in Egypt

Nagwa Metwally, PFPS Champion, Egypt

On May 5, I attended the meeting run by the Egyptian Association of Infection Control, to mark the international hand hygiene day. I presented my experiences in the hospital and the importance of hand hygiene for infection control, the efforts to reduce infection and challenges, etc. In this meeting, the creation of the Egyptian Association of Patient Safety was mentioned, of which I'm one of the founding members. We are in the process of finalizing the structure, vision and mission of the association. We will soon be running a workshop for orientation for those who are interested in working with us and we are hoping to launch the association soon. Dr Riham Elasadly, WHO EMRO, is also a founding member.

As a first step, we are hoping that this association will be the reference to all that concerns patient safety in Egypt and we hope to gradually spread to the rest of the Eastern Mediterranean region. I will send more details once the association is established. This

EMRO Feature

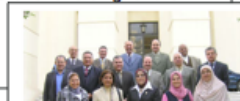
Activities in Egypt

Nagwa Metwally, Patients for Patient Safety Champion, Egypt

This year I am really happy and I started to feel a bit of satisfaction and some reward from the hard work of the past four years. There is now huge awareness, you feel it everywhere in the hospital, from the management to all the staff, this the third management in the hospital we are working with, and I think the best as they have a good will for change and we are working together very well exchanging views and adopting solutions and following them together. Below are two of the important issues showing the great change happening in the hospital currently;

- The general manager of the hospital Dr Rami, established an important committee reporting directly to him for quality control headed by a very efficient lady doctor, Dr Azza AWAD she is very enthusiastic and a good champion for patient safety and a very high believer in the importance of change in the hospital and we are working together in all details discussing, suggesting and following up with her and evaluating every step together.
- A new infection control plan is being implemented. Now the head of infection control in the hospital is another very good lady doctor, Dr Gada Ismail, she is a wonderful person and another very good champion for patient safety with a very good vision and she knows well what to do and we are always in consultation together with the management in all the details and my group is helping as an outsider eye in observation and following up the implementation of the plan.
- Third, this year we are improving the infrastructure of 5 old theatres and creating 4 new theatres which will cost 2 million, 4 hundred Egyptian Pounds. It is a huge project but I managed to find the funding and they will finish in two months. This will make a big change in the safety of the patient plus we are providing what is needed to help to find more fund raising for the equipment.

To find out more you can email Nagwa at: nagwametwally@hotmail.com



Robinah Kaitirimba, Uganda

Make patient safety a priority in Africa, patients urge

The first African regional Patients for Patient Safety Workshop was held in Uganda from 16 - 18 March. Patients, family members and advocates from Ethiopia, Ghana, Kenya, Malawi, Uganda and Zambia, joined health-care workers and policy-makers to share experiences of harm in health care to work together to improve health-care safety in their countries. Participants urged Member States and health-care providers to make patient safety a priority in Africa.

Participants now join the existing network of PFPS Champions around the world advocating for the belief that patients' and family members must be empowered and placed at the centre of care.

PFPS Champion and advocate, Mrs Robinah Kaitiritimba called on the group to work together and take action. She said: "We have been waiting for this workshop. Now that we have a network we are going to move. We emerge from our time together with a shared passion to listen, learn and progressively improve patient safety in our countries"



African Patient Group Workshop, Kampala

On the 3rd November 2008, the International Alliance of Patients Organizations (IAPO), held a regional workshop in Uganda, bringing together 25 patient groups from across Uganda, Tanzania, Kenya, Nigeria, Ghana, South Africa and Zimbabwe working on a range of issues including Diabetes, HIV/AIDS, Mental Health, Autoimmune Diseases, Haemophilia and Cancer. IAPO is the only global alliance representing patients of all nationalities across all disease areas and promoting patient-centred healthcare worldwide. Robinah Kaitirimba, Patients for Patient Safety Champion, from Uganda, was present as a representative of the Ugandan National Health Consumers Organization, an IAPO member.

The participants worked together discussing the great need for patient-centred healthcare in Africa. IAPO believes health systems can only develop with the meaningful engagement of patient representatives in the development of healthcare policies at all levels. Following the workshop, the patient groups met with Ugandan Ministry of Health officials, the medical and nursing associations and hospital representatives to discuss practical strategies for strengthening healthcare systems in the region.

Silvana Simi, Lucio Patoia, Italy

CHAMPIONS FROM EURO



Education work in Perugia

Silvana Simi / Lucio Patoia, Patients for Patient Safety Champions, Italy

A Continuing Medical Education course on "The improvement of clinical practice and patient safety" took place on Friday 19th December in Perugia (Italy), addressed to healthcare professionals. Lucio Patoia, one of the three Italian PFPS Champions was the organizer and one of the speakers, and another Champion, Silvana Simi was invited to give a talk as well.

It has been a great opportunity to bring again the patient's voice into a professional environment, such as the Italian one, not much used to looking at the patient as a full partner in all the process of health care.



"TOGETHER WE CAN", a Regional Meeting, Florence, Italy, September 19, 2008

- *Silvana Simi, Patients for Patient Safety Champion, Italy*

On September 19, 2008 the Tuscany Region organized a one day meeting to launch the new regional web site "we all are patients" (www.salute.toscana.it/sst/grc/rischio-clinico). This meeting also gave the Healthcare Regional Authorities, the Patient Organizations representatives and citizens, the opportunity for a broad discussion on the patient/citizen role in all of the processes of healthcare and what can be done immediately. The motto was "together we can" .

Alice's Adventures in Wonderland

“ Would you tell me, please, which way I ought to go from here?” said Alice.

“ That depends a good deal on where you want to get to.” said the Cat.

What do we want to get to? Some challenges :

for professionals: to receive this message overcoming both the arrogance (self-referentiality) of the technical knowledge and the paternalism inborn in the doctor-patient clinical relationship

for the NHS: to give the way for active public participation

for Patient Associations: not only tutorship, but mentoring
developing autonomy and empowerment
paying attention to conflicts of interest

for patients themselves: from under-informed and over-controlled persons, to become autonomous citizens, leader actors of their health

from patients needing to be reassured, to persons knowing their own rights, able to make choices and to speak up for themselves

A patient centred medicine, a patient driven medicine

Transforming healthcare: a safety imperative

L Leape,¹ D Berwick,^{1,2} C Clancy,³ J Conway,² P Gluck,⁴ J Guest,⁵ D Lawrence,⁶
J Morath,⁷ D O'Leary,⁸ P O'Neill,⁹ D Pinakiewicz,⁴ T Isaac,¹⁰ for the Lucian Leape
Institute at the National Patient Safety Foundation

Five concepts as fundamental to the endeavor of achieving meaningful improvement in healthcare system safety:

- transparency
- care integration
- **patient/consumer engagement**
- restoration of joy and meaning in work
- medical education reform

If health and/or healthcare is on the table, then the consumer (public, patients, family members) must be at the table, every table. NOW.

A way forward:

- § quality training for public involvement
- § inclusion of patient training issues in research proposal budgets
- § looking at this as an added value to research proposals
- § engaging patients in professional learning
- § get past language barriers

And also :

- § defining criteria of representativeness
- § dedicated budget to refund/support
- § attention to possible conflict of interest

...SO:

Will it be easy and quick?

Definitely NO.

Will it be worth doing?

Definitely YES.